

Cedar Group is committed to providing customers with design, print and other related services which comply in all respects to the specifications and orders, meeting or exceeding the needs and expectations of the customers. The external and internal issues that may affect quality are identified along with the requirements of all interested parties.

The organisational goals are that quality shall be inherent in the products and services supplied and that a policy of continual improvement is maintained throughout the Company.

All policies and procedures relating to quality are authorised by the Managing Director and maintained by the Group Operations Director. These policies and procedures are designed to comply with the requirements of ISO 9001:2015, and are regularly reviewed. They provide a framework for establishing and reviewing objectives and improvements aligned to the business strategy.

Signed:



Tom Manser, Managing Director

Last reviewed September 2020